



PRODUCT SAFETY & QUALITY MANAGEMENT POLICY

We, Reflex Labels and Packaging Asia Pacific, select, train, lead and motivate all our employees so that together, we produce only safe and legally compliant products while assuring product security and the maintenance of hygienic, clean, and controlled environments to prevent contamination in achieving a quality of product and service that meets or exceeds the specified requirements and expectations of our customers.

We are dedicated to the achievement of zero defects in product design, performance, reliability, and manufacture to consistently meet customers' requirements.

We benchmark against the very best, so that opportunities for continuous improvement are understood and addressed by the setting, communicating, and monitoring of clear objectives and targets.

We will, in achieving this policy: continuously develop our strategies, employee training standards, working conditions and processes, systems and procedures and, above all, our customer's enduring satisfaction of the products supplied.

It is our intention to purchase only from suppliers who we have approved based on their attainment of certification to business relevant standards or the implementation of internal policies stating a commitment to zero defects and adoption of a strategy and philosophy of continuous improvement.

We undertake to review this policy, associated business and quality objectives and the effectiveness and suitability of the Quality Management System, wherever and whenever improvements can be identified and to effectively communicate any changes to both employees and suppliers.

Authorised July 2024:

A handwritten signature in black ink, appearing to read 'C. Lull', written over a light blue horizontal line.

Director

Site Operations Manager